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## **Web Hosting**

Black Chili have been delivering new ways for our customers to capitalise on Internet technology since our inception. Our new infrastructure, including customer email and DNS servers, is built on Linux/Apache servers running on powerful, reliable and scalable hardware in one of the country's leading datacenters.

### **Standard Specifications**

<b>Web Space</b>	1,024mb standard, unlimited space available – discuss your requirements with us.
<b>Bandwidth</b>	1,600mb per Month as standard, unlimited bandwidth available – discuss your requirements with us.
<b>Technical Support</b>	24/7 by email as standard. Priority telephone support available.
<b>Price</b>	£24.99 (+ VAT) per month, plus £75 setup fee (domain registration not included)

### **Full Package Specifications**

#### **Free Website Builder**

Use our simple tools to build your own website with little time, effort or experience required. All from within your own web browser – no additional software required.

#### **Anti-Spam & Anti-Virus Protection**

Protects your emails and computers from junk email and harmful or malicious software, saving you the time and expense of additional software and removing such software from your PCs. More on this later.

#### **£100's Worth of Software**

Over 30 pieces of individual software to help you with Java, Images, HTML, Pop-ups and much more.

#### **Over 500 Professional Templates**

Build your website simply and easily with our library of ready made website templates.

### **Email Features**

POP3 Email                    50 as standard, unlimited available

Pick up your e-mail from anywhere on the Internet, even if you're connected through someone else's account.

Webmail                        Horde AND SquirrelMail

Easy to use email programs that you can set -up and manage from any computer with internet access in the world.

### Spam Filtering & Virus Scanning

Protects your emails and computers from junk email and harmful or malicious software. All of servers include a free spam filter which uses advanced email spam filters, junk email filters, anti phishing support, anti-virus filters & spam blockers to help prevent spam emails & viruses. You can manage and setup the spam filters easily from within your Customer Control Panel.

Includes Anti-Fraud (Phishing) Support

"Phishing" is the term coined by hackers for attempting to lure personal information out of people by persuading them to visit web sites that look like genuine bank, credit card, or payment sites, when they are actually sophisticated fakes of those sites.

These attempts at fraud appear as email messages sent to you asking for some sort of personal information. Usually this is information about your address or credit card information, or your cash card PIN number. It could also involve you typing in some sort of password to "gain access" to a security site where they want you to type in more information.

Our advanced systems will warn you of fraud attempts by creating a bold red message in the "possible fraud" email highlighting that our system has detected a possible fraud attempt.

### 10 Auto-Responders

Set-up email responses that happen automatically on your email accounts.

### Unlimited Email Forwarders

Forward your emails to any email account you like.

### Mailing List Manager

Send emails to your database of customers and manage this through your control panel.

### Automatic Microsoft Outlook & Outlook Express Config

Configure your email account with Microsoft Outlook or Outlook Express with no technical knowledge required.

### IMAP Support

Internet Message Access Protocol is a method of accessing electronic mail or bulletin board messages that are kept on a mail server.

Outgoing (SMTP) Mail Server Functionality

### ***Free Software and Templates***

Give your website a professional edge with over 30 individual pieces of software and over 250 templates.

We offer Over 30 pieces of individual software to help you with Java, Images, HTML, Pop-ups and much more with all our web hosting packages. Customers can download the software from the control panel and easily install on your Windows PC.

Using our free professional templates you can be sure that your website will stand out from the crowd. Web templates make it easier and faster to get your website looking great and online quickly. Simply edit & upload!

Some Template Ranges Include:

- HTML Web HTML Templates
  - Usually includes html files, a PSD file for editing graphics and fonts.
- Flash Website Templates
  - Usually includes html version, flash version, flash files, PSD file and fonts.
- FrontPage Web Site Templates

Simply open the html files in your favourite html editor such as Macromedia Dreamweaver or Microsoft FrontPage, edit your graphics in Adobe Photoshop and upload to your web space.

## ***Domain Features***

### **Unlimited Parked Domains**

The parked domain name feature lets you point any number of domain names to your current website and send/receive emails from that domain. For example this is useful if you would like your visitors to be able to reach you from either yourdomain.com, yourdomain.co.uk or yourdomain.net.

### **Sub Domain Manager**

The Subdomain Manager tool is an easy-to-use Control Panel function which allows you to instantly create subdomains within your hosting account, indicating the name of your sub-domain and the directory which it will point to.

### **Purchase Extra Domains**

Check availability and register extra domain names cheaply and easily from your control panel.

### **Web Re-Direction**

Re-direct a website or webpage to another URL address temporarily or permanently.

### **Add-On Domains**

An add-on domain allows you to host multiple, completely independent, websites from the same hosting account. It creates a sub directory within your main web hosting directory but can show a different web site. The add-on domain collects the information from the sub domain directory using the same space and bandwidth as your main account, both websites will be accessible through one control panel.

## **WebHosting Features**

### **24/7 FTP Access**

FTP stands for File Transfer Protocol which is an easy way to upload your webpages to your website. Having 24/7 access 365 days a year, means you can upload / change / delete your webpages at any time.

24/7/365 access to upload, change or delete your webpages, through File Transfer Protocol.

FTP Accounts - Unlimited (1 free in standard setup + £9.99 per additional account)

### **Online File Manager**

Manage all of your files online with our easy to use file manager

### **Microsoft FrontPage Extensions**

We support Microsoft FrontPage Extensions, so you can upload or publish straight from FrontPage and take advantage of server-side features such as forms, styles and templates.

### **Backup Manager**

Make sure your data is safe with our backup manager, so you won't have to worry about losing any data if you make a mistake. (We also perform regular backups, but we will only restore these in the unlikely event there was a server fault, rather than a human error.)

### **PHP**

A programming language that allows you to create dynamic content that interacts with databases.

### **MySQL Databases - Unlimited (1 free in standard setup + £19.99 per additional database created)**

A fast and reliable database server that integrates well with PHP and Perl.

### **CGI Perl**

Short for Practical Extraction and Report Language, Perl is a programming language, especially designed for processing text.

### **SSI Support**

We provide full support for SSI which is a web technology that instructs a web server what to include in a dynamically generated Web page by inserting code into a template web page.

### **PostgreSQL**

A powerful open-source database server.

### **Over 50 Easy to Install Scripts**

Including scripts for blogs, guestbooks and bulletin boards. Just click and go, no technical programming knowledge required.

### **Password Protected Directories**

All your folders can be password protected, to ensure only authorized users can access the content.

### **Hotlink Protection**

Protect your images and bandwidth with our Hotlink Protector that will keep your images from being stolen.

### **IP Deny Manager**

The IP Deny Manager allows you to prevent an IP address, domain name, or block of IP addresses from accessing your web site.

## Leech Protect

Leech Protect allows you to prevent users from publicly posting their password to a restricted area of your site. It also can prevent people from attempting to guess a user's password through repeated guesses.

## SSL Support

All of our servers support SSL (Secure Sockets Layer) certificates. You can buy an SSL certificate from your control panel. SSL certificates are commonly used for online orders or handling sensitive data over a secure connection. If a user is on a secure page a padlock will show in their browser.

## Detailed Web & FTP Stats

Review your stats through your control panel. Includes Webalizer, AwStats and Analog Stats. Track user trends and more.

## Bandwidth & Disk Usage Monitors

At a glance see how much bandwidth you're using and how much disk space you're using, ensuring you never run out.

## Error Log & Raw Access Logs

Useful for more technical users to identify and correct errors users experience when visiting a website.

## Cron Jobs

Schedule scripts or programs to run at a set time. For example you could schedule a PHP script to update all your prices at 12noon. Comes with an easy wizard and advanced options.

## .htaccess File Modification

This powerful tool helps you change how the web server perceives your files and also password protects directories, or blocks certain addresses from reaching your site

## MIME Types

A file identification based on the MIME encoding system. The MIME type has become the de facto standard for identifying content on the Internet.

## Apache Handlers

Apache Handlers allows you to manage how the server processes your files. For example you could set .html files to run as if they are PHP scripts.

## OpenPGP Key Manager

PGP Encryption (Pretty Good Privacy) is a computer program that provides cryptographic privacy and authentication.

## Index Manager

The Index Manager allows you to customize the way a directory will be viewed on the web. For example you could hide the contents of a directory.

## Image Manager

The Image Manager allows you to customize the way your image directory will be viewed on the web. For example you could hide the contents of your image directory.

## ***General Features***

### **NO Adverts**

There are strictly no adverts, banners or annoying pop-ups, ever placed on your website once it has been uploaded. Just great hosting.

### **No Tie In Contract**

We won't bind you to a contract, no strings attached.

### **Regular Backups**

We always make sure our servers are backed up, so you won't lose any information, in the very unlikely event that the server should fail. You should also always make your own backups using the backup manager in your control panel.

### **FAST-TRACK activation for payments via credit or debit card!**

No waiting around, as soon as you've paid by card your account setup process begins. Welcome emails are usually received within the hour but domain name registration can take up to 3 working days (.uk, up to 7 days for .com, .net etc). You will be kept fully up to date at every stage.

## ***Support Features***

### **24/7 Priority Online Technical Support**

For those times when we all need a helping hand, our 24/7 technical team is always there to help.

### **Standard Rate Telephone Support (office hours)**

Fully qualified experienced staff are just a phone call away to help you solve any problems you might have.

## ***General Technical Specifications***

cPanel Control Panel  
Apache Web Server  
Secure Linux Based Operating System  
Dual Processors with Dual Cores  
At least 4 GB Ram  
Tier One Datacenter Facility  
Three Redundant Electrical Grids  
Regular Remote Backups